



LOS ANGELES COUNTY WIA ADULT/DISLOCATED/ YOUTH PROGRAMS INFORMATIONAL BULLETIN

NUMBER: YTH-04-12
B-DWA-04-012

SUBJECT: ENHANCING PERFORMANCE
OUTCOMES ON-LINE TUTORIAL

DATE: 11-23-04

EFFECTIVE DATE: IMMEDIATELY

TO: ALL WIA YOUTH SERVICE PROVIDERS

The purpose of this bulletin is to inform you that the Department of Labor (DOL) recently released a new free on-line tutorial called, "Enhancing WIA Performance Outcomes," designed to assist agencies to achieve and surpass federal performance standards for Workforce Investment Act (WIA) programs.

The tutorial consists of two courses: "Enhancing Performance Outcomes for Adults and Dislocated Workers", and "Enhancing Performance Outcomes for Older and Younger Youth." The tutorial may be accessed through the **Workforce Tools of the Trade** website, at http://www.workforcetools.org/free_online_courses.asp. For questions regarding this on-line tutorial, you may contact Vinz Koller with Social Policy Research Associates, at (831) 622-0749, or by email at Vinz_Koller@spra.com.

If you have any questions or would like additional information, you may contact WIA Youth Section staff, William Skiles, at (213) 738-3169, or by email, at wskiles@co.la.ca.us.


JOSIE MARQUEZ, Director
Workforce Development Branch